

TERMS AND CONDITIONS

AFTER MAKING YOUR BOOKING

When we have taken your booking and required payment you will then receive a confirmation invoice detailing your booking. If you think anything is incorrect please contact us straight away. All correspondence will be with the person named on the confirmation invoice who accepts the following conditions on behalf of all participants.

PAYMENT POLICY

An initial deposit of £250.00 will be required to reserve a place on the course.

The balance/full payment must be paid no later than four weeks before the beginning of the course. Bookings made less than four weeks before the beginning of the course must be paid in full.

CANCELLATIONS AND REFUNDS

In the event of a cancellation by the customer, the following Refund Policy will apply: (Note: you are allowed by law to cancel within fourteen days of your making the booking without penalty).

Within 14 days of the date of booking: 100% of all monies paid refunded.

After 14 days from date of booking, and more than 90 days before the summer school: 50% of all monies paid.

After 14 days from the end of booking, and less than 90 days before the summer school: No refund is payable.

DELIVERY TIMESCALES

A place on the course is confirmed once full payment is received as per the payment policy listed above.

Full details of the course you have booked will be issued via email in advance of the commencement of the program.

Each course will be delivered on the agreed dates.

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RESPONSIBLE PARENT OR GUARDIAN

The person making the booking, whether by telephone, or online, must be the legal parent or guardian of the child, or in the case of any additional child(ren) not the legal responsibility of the person making the booking, must have the written authority of the legal parent(s) or guardian(s) of the additional child(ren) to make the booking on their behalf. We will need to have this written authority before the start of the summer school for such additional children.

IMPROPER BEHAVIOUR

West End Stage Ltd reserves the right to refuse or exclude any person at any time prior or during the summer school if in the opinion of West End Stage Ltd that person is incompatible with the general wellbeing and safe running of the camps. No refund will be given in such an event and any costs incurred, including any damage, will be passed on to the parents/guardians.

Parents/guardians will be responsible for the collection of the person or for all transport costs in connection with that person returning home.

LIABILITY

West End Stage Ltd does not accept liability for personal injury or the death of any participant. West End Stage Ltd does not accept any liability for the loss or damage of any property belonging to participants, and will not take charge of personal items left behind at the end of the summer school.

MEDIA USAGE

West End Stage Ltd is hereby authorized to use still photographs or motion picture footage, recordings of students' voices and names of students for advertising, publicity, commercial or other business purposes such as commemorative DVD production.